



## Groups

Small groups of children will come together to enjoy bespoke activities with the family engagement officers who will support them in accordance with their needs.

Groups are tailored to different areas of need such as self-esteem, wellbeing, managing emotions, friendships, transition and attendance.

Groups will be an hour long, once a week, for up to six weeks.

## Family Engagement Officer process

Referrals can be made via the school or a self-referral using our referral form.

The family engagement officer will arrange to complete a family assessment to look at what strengths the family has and how these can be built upon to ensure the best outcomes for the whole family.

The family engagement officer will support the family to address any concerns/questions the family has regarding their child/children.

They will collaborate with the family to develop a support plan that will identify support needs and outline the direct work needed, they will also keep the family updated on how sessions are progressing and will share any advice, resources and strategies.



**Bridgend County Borough  
Council**

**Education, Early Years and  
Young People Directorate**

**Pupil Support Services**





## Pupil Support Services

Bridgend Pupil Support Services (PSS) is a multi-disciplinary team consisting of Family Engagement Officers (primary school age), Lead Workers (secondary secondary age) and Counsellors (age 10 to 25). These teams support the improvement of pupil wellbeing, attendance, attainment, and a reduction in the number of children not in education, through targeted and needs-led interventions.

Children, young people and their families sometimes need a little extra help and support to have happy, healthy and successful lives.



## Family Engagement Officers

Family Engagement Officers work with children of primary school age and their families to improve confidence, self-esteem, resilience and attendance.

Support with children is usually delivered in a school setting and can involve one to one interventions or group-based sessions. Children are supported to manage their emotions, develop friendships, improve family relationships and to transition into new year groups, which in turn has a positive impact on school attendance, attainment and wellbeing.

Additionally, they offer parents/carers the opportunity to receive parenting support around routines, boundaries and behaviours.



Your Family Engagement Officer is:

**Sara-Jayne Thomas**

You can contact them on:

**07977609433**